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## "SUPPORTING HEALTH COORDINATION, ASSESSMENTS, PLANNING, ACCESS TO HEALTH CARE AND CAPACITY BUILDING IN MEMBER STATES UNDER PARTICULAR MIGRATORY PRESSURE - SH-CAPAC"

# GRANT AGREEMENT NUMBER — 717275 — SH-CAPAC - HP-HA-2015

Project financed by the Consumers, Health, Agriculture and Food Executive Agency (CHAFEA)

# MANUAL ON RULES AND PROCEDURES



#### **1.- INTRODUCTION**

The project, "*Supporting health coordination, assessments, planning, access to health care and capacity building in Member States under particular migratory pressure (SH-CAPAC) — SH-CAPAC"* is being developed under Grant Agreement Number — 717275 — SH-CAPAC - HP-HA-2015, which was signed between the Consumers, Health, Agriculture and Food Executive Agency (CHAFEA), under the power delegated by the European Commission, and the Andalusian School of Public Health (hereinafter, EASP, "the coordinator") and the following other beneficiaries: AZIENDA UNITA SANITARIA LOCALE DI REGGIO EMILIA (AUSL RE, Italy), TRNAVSKA UNIVERZITA V TRNAVE (TU, Slovakia), ICRH (International Centre of Reproductive Health) – UNIVERSITEIT GENT (UGent, Belgium), UNIWERSYTET JAGIELLONSKI (JUMC, Poland), KOBENHAVNS UNIVERSITET (UCPH, Denmark) and Academisch Medisch Centrum bij de Universiteit van Amsterdam (AMC, Netherlands).

The total costs of the project is  $671.305,43 \in$  and the maximum grant amount is  $537.044,34 \in$ , which must cover all expenses derived from the projects laid out in the description of the action, Annex 1 of the grant agreement. The project's start-up date is January 1, 2015, and it will last 12 months.

This manual on rules and procedures consists of this core text and Annex 1 (communication plan).

#### Overall Goal

The general objective of the project is to support Member States under particular migratory pressure in their response to health related challenges.

#### Specific Objectives

The specific objectives of the project are to:

1. Support Member States, in close collaboration with WHO, IOM, OCHA and UNHCR, in the establishment of national and international health sector **coordination mechanisms** (similar to the architecture of the humanitarian health cluster) for implementing a coherent and consolidated national and international response to the health needs of the refugee asylum seekers and other migrants population especially in Member States of the Western Balkans' route and of the Mediterranean coast under migratory pressure,

2. Support Member States in the analysis of health challenges and unmet health needs that the massive refugee, asylum seekers and other migrants flow poses, as well as in conducting periodic assessments of the health care response and public health

**interventions needed** (to be implemented by governments, Red Cross and NGOs) by the refugee and asylum seeker population,

3. Support Member States in developing action plans for **implementing a public health response and for reinforcing their health systems in order to respond** to the challenges of the refugee, asylum seekers and other migrants influx,

4. Support Member States in **promoting and ensuring access** of the refugee, asylum seekers and other migrants populations to health care and public health interventions through the development and dissemination of a **resource package** to reorient local strategies and plans.

5. **Build national capacity through training of trainers** in affected countries who can implement training activities for health workers, so they can develop intercultural competences and have a clear understanding of a migrant sensitive health care delivery model, respecting human rights and dignity.

#### 2.- ORGANIZATION AND COORDINATION

The project will be coordinated by the Andalusian School of Public Health (EASP). The EASP will be responsible for planning, monitoring and evaluation of the project activities in close consultation with each partner, as well as for reporting to the European Commission on progress attained and the final results obtained.

The partners that constitute the consortium for the implementation of the project SH-CAPAC will function as a collective entity for:

- a) Developing the necessary instruments and tools through a division of labour among the members of the consortium.
- b) Carrying out regional advocacy and capacity building activities (seminars and workshops), organized by the members of the consortium with the participation of relevant stakeholders in each of the target countries.
- c) Conducting site visits to those target countries, which are interested in receiving technical assistance from the consortium to develop country specific activities within the scope of the project.
- d) Coordinate with the national health authorities in the target countries, as well as with other relevant national stakeholders (i.e. Red Cross and NGOs) involved in responding to the health needs of the refugee population.
- e) Coordinate with the international organizations working to respond to health needs of refugees, asylum seekers and other migrants in the target countries, especially WHO, IOM, UNHCR, OCHA and the EU.

f) Coordinate with other grantees under this call for optimisation and coordination of resources and impact.

The EASP, once the contract is signed, will convene the meetings it considers convenient in order to both, establish the work plan and carry out the adequate monitoring of the relevant activities foreseen in the framework of the project. Meetings with IOM, WHO, UNHCR, OCHA and EU will be also convened by EASP in order to identify possible synergies with their activities and other projects approved under the call for proposals.

The project contains the following 6 WP:

#### WP1: Health Sector Coherence and Coordination

Objectives: Support of Member States, in close collaboration with WHO, IOM, OCHA, UNHCR and ECDC to establish national and international health sector coordination mechanisms (similar to the architecture of the humanitarian health cluster), for implementing a coherent and consolidated national and international response to the health needs of the refugee, asylum seeker and other migrant's population in Member States.

WP2: Health Situation and Health Care Assessments

Objectives: Have reliable information for decision making on health needs and access to health services of the refugee, asylum seekers and other migrants population in target countries.

WP3: Planning the Implementation of a public health Response

Objectives: Support Member States' public health response to the challenges posed by the refugees, asylum seekers and other migrants influx, and reinforce and strengthen their health systems.

WP4: Improving Access to Health Care

Objectives:

- Identify available evidence on effective measures and tools.
- Develop a resource package to address access barriers to health care for refugees, asylum seekers and other migrants.
- Improve information and communication in critical settings.
- Improve competence of interdisciplinary teams from national/regional level.
- Support the exchange and validation of country experiences.

WP5: Activities in support to Member States' efforts to develop migrant sensitive health services by training trainers in target countries to implement training activities for health workers that develop the workers' intercultural competences and provide them with a clear understanding of a migrant sensitive health care delivery model. Objectives:

• Develop a framework to facilitate implementation of the training strategy.

• Adapt the materials developed through EU funded projects to the needs of Health managers and professionals to be trained in a refugee/migrant-sensitive health care delivery model, respecting human rights and dignity.

• Promote coordination with other organisations already training health professionals in order to reach a wider target group of trainees, as well as national and regional health authorities.

• Disseminate and implement training for health professionals to improve access and quality of health services for migrants, with special focus on refugees.

WP6: Coordination of the Project

Objectives: Ensure the correct implementation, monitoring, evaluation and reporting of the project.

Each partner will take the lead on developing one instrument as stipulated in the WPs (see annex 1).

#### 2.1. Steering Committee

The Steering Committee (SC) will be set up to assist the coordinator and the entire project. It will be led by the EASP and constituted of:

- The EASP professional designated to act as the project's director, or the person so delegated by that director.
- One person to be designated by each one of the consortium members.

#### Functions

The SC will count on joint support from the technical and administrative units of each partner of the Consortium and will be responsible for the following:

- Undertake planning for consortium activities.
- Participate in monitoring the effective and efficient implementation of the project.
- Ensure the quality of the project's expected products and results.
- Support the coordinator on financial and management control.
- Manage overall legal issues.
- Ensure the appropriate and timely reporting by the respective consortium members.
- Support the coordinator in preparing meetings with the European Commission and in preparing related data and deliverables.
- Coordinate knowledge management activities (protection, transfer, dissemination, exploitation, etc. of knowledge).
- Prepare the content and timing of press releases and joint publications by the Consortium or proposed by the European Commission, if necessary.

#### **Meetings**

The SC will meet every two months. The meetings will be via teleconference. The first meeting will be in person.

The place and time of SC meetings will be announced by the project's director, as will the virtual meetings using alternative communications technologies.

The SC will have the necessary technical and administrative support resources to adequately fulfil the project's ends and these supports will be provided by the EASP.

The SC's decisions will be based on consensus. Should a tie occur on decisions affecting the project's development and contractual obligations, the project director will cast the deciding vote.

The SC will regularly review the intermediate results; a content management tool will be installed to continuously assist the quality assurance.

#### 2.2.- PROJECT DIRECTOR

#### **Functions**

- Manage the consortium and its planning, assuring the good execution of the Project in accordance with the Grant Agreement.
  - Undertake constant monitoring and communication.
  - Continually assess and resolve any problems within the project.
  - Monitor the compliance by consortium members.
  - Monitor and supervise the payments to the consortium partners respecting all (national and / or EC as appropriate) procedures.
  - Represent the project in all official acts as necessary, and in all external aspects.
- Manage the relationship with the EC to ensure the fulfilment of contractual obligations.
  - Provide the detailed data requested by the EC for the purposes of the proper management of the project.
  - Assure appropriate and timely reporting.
  - Ensure that project products respond to specifications in the Grant Agreement.
- Act as link between the SC, the Technical Secretariat and the consortium partners.
  - Be part of the decision-making body of the project.
  - Chair and organise the SC meetings and prepare the agenda and minutes.
  - Coordinate and supervise the communication plan.

The project director will be provided with the technical and administrative resources necessary to support the functions assumed by the Technical Secretariat.

#### 2.3.- TECHNICAL SECRETARIAT

The Technical Secretariat (TS) is formed by the project director and EASP staff who will provide technical and administrative support. The TS will provide support to the project's director as well as to the SC in the following specific tasks:

- Prepare reports as required by the financing agency.
- ✤ Announce the SC meetings and prepare their corresponding minutes.
- Handle logistics related to the organization of scheduled seminars, workshops or courses.
- Content management of the WWW to facilitate intranet-restricted communication among the consortium partners and open communication with interested scientific and civil parties.

Each member will use its institution's own resources to provide administrative support to the project and will be responsible for:

- Providing support to the work teams by organizing all aspects related to the project's administrative issues.
- Setting up a file system for the project's outgoing and incoming correspondence, as well as for controlling other key documents related to its activities.
- Providing support in organizing events, workshops, or seminars as needed.
- Assisting in maintaining and updating a content management system which will be developed as part of the project.

#### 2.4.- REPRESENTATIVES OF EACH CONSORTIUM MEMBER

#### **Functions**

- Organize and supervise all activities related to the development of the project within their organization and ensure, in accordance with the contract, the successful implementation of the project.
  - Participate in the preparation of the project operation plan and budget.
  - Participate in regular meetings with other members of the consortium to coordinate and monitor the activities, and especially those related to the SC.
  - Assist in the development and implementation of the communication plan.
- Be responsible for the coordination and execution of its work package with the support of the other members of the consortium involved. Specific functions include:

- Review technical aspects of the tasks in their respective work packages.
- Propose and implement actions and technical solutions to be taken.
- Exchange information with partners.
- ✤ Assist in the development of other WPs according to the distribution agreed.

#### 2.5.- SPECIFIC WORK GROUPS

Specific work groups with functional status will be created to ensure the correct execution of the project's WPs. They shall consist of the collaborating stakeholders mentioned in annex 1, as well as any other expert who might be proposed by any consortium member. These experts will play the role of an "external scientific advisory committee" and have an advocacy function as well – transferring the project's results to relevant international fora.

#### 3.- VISIBILITY

The communication plan is presented in annex 1. Furthermore, the "use of the EU Emblem in the context of EU Programmes – Guidelines for beneficiaries and other third parties" can be consulted and accessed on the project's website <u>http://www.easp.es/sh-capac/</u>.

In brief, as specified under the Grant Agreement, article 22, "Promoting the action – visibility of funding", "the beneficiaries must promote the action and its results". Furthermore, "any communication activity related to the action (including at conferences, seminars, in information material, such as brochures, leaflets, posters, presentations, etc., in electronic form, via social media, etc.) and any infrastructure, equipment or major results funded by the grant must:

- (a) display the EU emblem and
- (b) include the following text:

"This [insert appropriate description, e.g. report, publication, conference, infrastructure, equipment, insert type of result, etc.] is part of the project '717275 / SH-CAPAC' which has received funding from the European Union's Health Programme (2014-2020)."

Finally, "any communication activity related to the action must indicate the following disclaimer: "The content of this [insert appropriate description, e.g. report, publication, conference, etc.] represents the views of the author only and is his/her sole responsibility; it can not be considered to reflect the views of the European Commission and/or the Consumers, Health, Agriculture and Food Executive Agency or any other body of the European Union. The European Commission and the Agency do not accept any responsibility for use that may be made of the information it contains."

#### ANNEX 1

#### **Communication plan**



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## GRANT AGREEMENT NUMBER — 717275 — SH-CAPAC - HP-HA-2015

Action financed by the Consumers, Health, Agriculture and Food Executive Agency (CHAFEA)

# **COMMUNICATION PLAN**





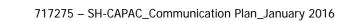


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#### Introduction

The SH-CAPAC project's mission is to support Member States under particular migratory pressure in their response to health related challenges. It is financed by the European Commission's Executive Agency on Consumers, Health and Food (CHAFEA) and is being developed by a multi-institutional consortium composed of seven members.

#### Goal

The goal of this communication plan is to ensure that all of the project's internal and external activities are taken into account and conducted in accordance with a series of actions and instruments outlined in this document.

#### Specific Goals

- 1. That the persons and institutions involved in implementing these activities understand the project's communication strategies and how to contribute to them.
- 2. Provide information about the project's "corporate" identity.
- 3. Guarantee the financing entity's visibility and ensure compliance with its requirements.
- 4. To disseminate the aims of the project and the actions to be developed.

#### **Overall Strategy**

Includes the following:

- Prioritized targets.
- Project values.
- Key concepts in the communication process.
- Actions, instruments and tools.
  - Internal communication.
  - External communication and the dissemination of results.
- "Corporate" identity and project's visibility.

#### Prioritized Targets

- 1.- Consortium Members
  - Escuela Andaluza de Salud Pública (Spain).
  - Azienda Unità Sanitaria Locale di Reggio Emilia (Italy).
  - Trnava University (Slovakia).
  - ICRH (International Centre of Reproductive Health) Universiteit Gent (Belgium)
  - Jagiellonian University Medical College (Poland).
  - University of Copenhagen (Denmark).
  - Academic Medical Centre / University of Amsterdam (Netherlands).

- 2.- EU Member States and relevant national and regional health authorities.
- 3.- Decision-making bodies in CHAFEA and DG SANCO.
- 4.- NGO's, UN agencies, other bodies or institutions of interest.

#### **Project's Values**

- Respect for individual and collective rights.
- Focus on intercultural issues and respect for diversity.
- Seek continuous improvements in the way health care is provided to refugee asylum seekers and other migrants population.
- Improve national and international health sector coordination mechanisms.
- Improve training programs through training of trainers in affected countries.
- Recognize the need to encourage consensus and participation among all involved to meet health needs that the massive refugee, asylum seekers and other migrants flow poses.
- Pursue the principles of appropriation and sustainability of results.

#### Key Concepts in the Communication Process

- Health as a basic human right.
- Refugees, asylum seekers, migration, health and health care.
- Intercultural competence.
- Professional training as an opportunity to improve refugee asylum seekers and other migrants' access to quality health care.
- Institutional, interinstitutional and international coordination.

#### Actions, Instruments and Tools

To address the specific needs of a diverse number of target groups, the actions to be undertaken have been grouped along the following lines:

**1.- Internal Communication:** Among consortium members and between consortium members and the financing entity (ongoing communication through the EASP's Project Director and its Technical Secretariat). Most internal communication and document-sharing will take place on the following intranet: <u>http://www.easp.es/sh-capac/</u>.

**2.- External Communication:** External communication includes dissemination and communication to direct beneficiaries (national and regional health authorities of health systems of EU Member States; the health workers of health districts, local health systems, community health centres and local hospitals in government institutions, NGOs and Red

Crescent facilities) as well as to involved international key stakeholders (ECDC, IOM, WHO, UNHCR, OCHA, UNICEF and UNFPA) and other indirect target groups (other institutions, media and society). The main tool for external communication will be the following website: <u>http://www.easp.es/sh-capac/</u>.

The strategy comprises the following action lines and dissemination tools:

#### 1. Internal Communication

The internal communication strategy's goal is to systematize and structure information in ways that will guarantee efficient and transparent management of the different Work Packages (WP), while also ensuring fluid and efficient communication among all the partners involved and the financing authority. This will be achieved through the use of the following tools:

- Ongoing communication among partners and the financing authority (phone, email, web conferences, teleconferences, etc.).
- Periodic meetings among partners (Steering Committee), as established in the Manual on Rules and Procedures, and with CHAFEA, as required.
- Intranet (http://www.easp.es/sh-capac/).

The Technical Secretariat has created the **SH-CAPAC project website** (<u>http://www.easp.es/sh-capac/</u>) allowing intranet-restricted communication among partners. It will be maintained by the lead institution in close collaboration with all partners. The objectives are:

- 1. To systematize and structure information in ways that will guarantee efficient and transparent management of the different work packages.
- 2. To ensure fluid and efficient communication among partners.
- 3. To disseminate the Project's information, milestones and deliverables.

Its structure includes:

- Access to site contents:
  - Description of the action.
  - Documents related to the project's planning and management.
  - Work plan.
  - Project contract.
  - Templates.
  - Communication plan.
  - Forum.
  - Specific sites for working groups dealing with WPs (including forums and a document repository to support WP development).

#### 2. External Communication and the Dissemination of Results

Public access to the project's website will be focused on:

- Direct beneficiaries (national and regional health authorities of health systems of EU Member States; the health workers of health districts, local health systems, community health centres and local hospitals in government institutions, NGOs and Red Crescent facilities).
- International key stakeholders (ECDC, IOM, WHO, UNHCR, OCHA, UNICEF and UNFPA) and other indirect target groups (other institutions, media and society).

Access is given to following contents:

- Information about partners and the Project (ABOUT US) and the option to submit a query.
- Project's milestones (CALENDAR).
- Relevant information such as final products, events, references/recommended readings links to other EU-related projects (DELIVERABLES).

Particular relevant is external communication with other national and international key stakeholders operating in the organization and implementation of the health response to refugees, asylum seekers and other migrants in the target EU countries, or with the other projects funded by the EC under this initiative. The following activities will be undertaken under this action line:

- Information exchange with all relevant international stakeholders in order to build synergies with the project activities.
- Dialogue efforts for building coordination with the mentioned relevant international stakeholders.
- Organizing a meeting in Granada, early in January 2016, with the presence of all the key international stakeholders mentioned and, if at all possible, with the other grantees of the EC being funded through this initiative to take stock of their tools and lines of action and build complementarities and synergies.
- Establishing coordination platforms with all key national and international stakeholders.
- Participation of consortium members in the coordination meetings convened by the EC (CHAFEA and DG SANTE) to ensure timely exchange of information and coordination with other related projects and initiatives.

It is strongly recommended to document all these actions and send relevant material (photos, videos, etc) to the EASP.

Dissemination and communication activities will also be conducted among other targets to the project (other institutions, similar associations and organizations, experts in health, refugees, asylum seekers and other migrants, non-governmental organizations, civil society, etc.). Following is a list of lines of actions and specific tools to be used for dissemination:

- Corporate image
  - o Project logo.
- Leaflet (see annex 1).
- Web and information technologies
  - o A specific website (http://www.easp.es/sh-capac/).
  - $_{\odot}$  The use of partners' social networks. The Twitter hashtag is <code>#SHCAPAC</code>.
- Work with the communications media:
  - o Press releases.

• Disseminate information on the project by participating in activities that address the same or similar topics, whether organized by partner institutions involved in the SH-CAPAC project, or by CHAFEA/DG SANTE or outside entities.

- Publications and scientific articles
  - Scientific publications that could emerge once the project's planned products have been developed.
  - Scientific articles whose dissemination could be considered of general interest; formats to be determined.

#### **Corporate Identity and Project Visibility**

A very clear and simple logo has been designed, which represents the project's essence (refugees, asylum seekers and other migrants, Europe...):



The project's logo, as well as the EU emblem, should be included in the cover pages of all reports - as well as in all written and electronic communication (in the upper section; the EU emblem must have appropriate prominence and shall be placed well apart from any other

logos). The following statement should also appear alongside the EU emblem: "Co-funded by the Health Programme of the European Union", as illustrated in the following example:



Co-funded by the Health Programme of the European Union



Furthermore, the following text has to be included in any communication activity related to the action (including at conferences, seminars, in information material, such as brochures, leaflets, posters, presentations, etc., in electronic form, etc.) and any infrastructure, equipment or major results funded by the grant: *"This [insert appropriate description, e.g. report, publication, conference, infrastructure, equipment, insert type of result, etc.] is part of the project '717275 / SH-CAPAC' which has received funding from the European Union's Health Programme (2014-2020)."* 

As specified under the Grant Agreement Contract, article 22, the following disclaimer shall be added in the inner pages of all reports:

"The content of this [insert appropriate description, e.g. report, publication, conference, etc.] represents the views of the author only and is his/her sole responsibility; it can not be considered to reflect the views of the European Commission and/or the Consumers, Health, Agriculture and Food Executive Agency or any other body of the European Union. The European Commission and the Agency do not accept any responsibility for use that may be made of the information it contains."

For further information regarding the use of the EU Emblem, please refer to the document "use of the EU Emblem in the context of EU Programmes – Guidelines for beneficiaries and other third parties", which can be consulted and accessed on the project's website <u>http://www.easp.es/sh-capac/</u>.

The logos of all partners should be included in the bottom section on the cover pages for all reports. The visual weight of each logo should be equal and balanced and the logos should be distributed in accordance with the following format:



All reports shall be written in Tahoma 10 characters with 2 cm margins and 1,25 line spacing.

In relation to communication activities by CHAFEA, article 22.2 of the Grant Agreement shall apply.

Finally, annex 2 and 3 include templates for elaboration of PowerPoint presentations and reports.

Annex 1

Leaflet

This project is being carried out by the following institutions: Andalusian School of Public Health – EASP (Spain, coordinator), Azienda Unità Sanitaria Locale di Reggio Emilia (Italy), Trnava University in Trnava (Slovakia), Jagiellonian University Medical College (Poland), International Centre for Reproductive Health / University of Ghent (Belgium), Academic Medical Centre/University of Amsterdam (The Netherlands) and University of Copenhagen (Denmark).

This leaflet is part of the project '717275 / SH-CAPAC' which has received funding from the European Union's Health Programme (2014-2020). The content of this leaflet represents the views of the author only and is his/her sole responsibility; it can not be considered to reflect the views of the European Commission and/or the Consumers, Health, Agriculture and Food Executive Agency or any other body of the European Union. The European Commission and the Agency do not accept any responsibility for use that may be made of the information it contains.

The images have been loaned by Pablo Simón, @psimoneasp, collaborating professor of EASP and volunteer of Doctors of the World providing aid for refugees in Lesvos Island (Greece). December 2015

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SERVIZIO SANITARIO REGIONALI

MILLA-ROMAGNA



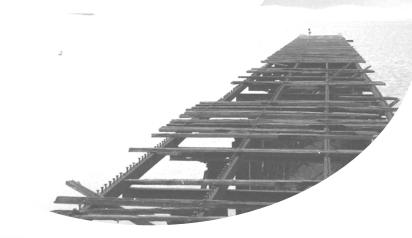
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SUPPORTING HEALTH COORDINATION, ASSESSMENTS, PLANNING, ACCESS TO HEALTH CARE AND CAPACITY BUILDING IN MEMBER STATES UNDER PARTICULAR MIGRATORY PRESSURE

# SH-CAPAC





#### Health needs of the refugees, asylum seekers and other migrants

The health needs of a vulnerable population of at least 1,000,000 people who have entered the EU in 2015 is an issue of public health importance. This population may amount to two million refugees, asylum seekers and other migrants at the end of 2016.

The health needs we are observing are a compounded effect of acute critical health needs that warrant humanitarian interventions as well as health needs that require access to regular comprehensive health care and public health interventions provided by the countries' health systems.

The deteriorated purchasing power of these population groups, among others things, leads to rising malnutrition rates. Their access to care other than emergency care is limited.

Gaps exist in the national health information and disease surveillance systems. These, in turn, increase the risk of vaccine preventable diseases and epidemic outbreaks. Hundreds of thousands of children should keep on track with their vaccination schedule.

The profile of the displaced population indicates an increased need for sexual, reproductive and child health services, as well as geriatric care. Sexual violence is also a specific reason for claiming asylum and a priority health concern, which requires specific interventions.

Many of these migrants are survivors of violence and have serious medical conditions. Some are amputees needing prostheses, victims of trauma needing specialized treatment or cancer patients.

Responding to these needs requires an enormous coordinated effort of EU Governments, Red Cross societies, NGOs, the European Union, the UN agencies (especially UNHCR, WHO and UNICEF) and the International Organization of Migration (IOM).

# The Project

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support EU Member States under particular migratory pressure in their response to health related challenges. The project is aimed at building capacity in areas of coordination practices, needs assessments, planning actions to strengthen the public health response of local health systems, improving access to health care, and developing health workers' competencies for the delivery of migrant/refugee sensitive health services.

The project is directed at supporting countries' health systems and public health infrastructures in the following nineteen EU Member States:

	Austria		Belgium		Bulgaria		Croatia		Denmark			France	
Germany		Greece		Hungary		Italy	I	Valta	Netherl		ands Po		Poland
	Portugal		Romania		Slovakia		Slovenia		Spain			Sweden	





#### **General Objetive**

Support Member States under particular migratory pressure in their response to health related challenges

#### Specific Objetives

- Support Member States to establish, in close collaboration with international stakeholders, national and international health sector coordination mechanisms for implementing a coherent and consolidated national and international response to the health needs of the refugees and asylum seekers and other migrant populations.
- 2. Support Member States to analyse health challenges and unmet health needs that the massive population influx poses, as well as to conduct periodic assessments of the health care response and public health interventions needed.
- Support Member States to develop action plans for implementing a public health 3. response and for reinforcing their health systems in order to respond to the health challenges of the refugee, asylum seekers and other migrants influx.
- 4. Support Member States to promote and ensure access of the refugee, asylum seekers and other migrants populations to health care and public health interventions through the reduction of access barriers.
- Build national capacity through training of trainers in affected countries, so health workers can develop intercultural competences and have a clear understanding of a migrant sensitive health care delivery model, respecting human rights and dignity.

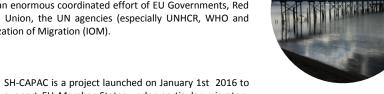
#### Expected results at the end of 2016

At the end of 2016, the target countries participating in the project will have:

- Implemented a coordinated approach to organise the multi-stakeholder health sector response to the refugee influx in their territory.
- Conducted comprehensive public health and health systems assessments of the impact of the migratory pressures and the response needed by the national health systems.
- Develop action plans for addressing the health needs of refugees, asylum seekers and ۰ other migrants.
- Taken the necessary measures to improve access to health care and public health interventions for the refugees, asylum seekers and other migrants in their territories and health systems.
- Developed institutional capacity and workforce competence to provide migrant sensitive health services.







Annex 2

PowerPoint presentation template



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# SUPPORTING HEALTH COORDINATION, ASSESSMENTS, PLANNING, ACCESS TO HEALTH CARE AND CAPACITY BUILDING IN MEMBER STATES UNDER PARTICULAR MIGRATORY PRESSURE — 717275/SH-CAPAC

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Annex 3

Report template



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# SUPPORTING HEALTH COORDINATION, ASSESSMENTS, PLANNING, ACCESS TO HEALTH CARE AND CAPACITY BUILDING IN MEMBER STATES UNDER PARTICULAR MIGRATORY PRESSURE — 717275/SH-CAPAC



Prepared by:



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