



Training packages for health professionals to improve access and quality of health services for migrants and ethnic minorities, including the Roma
MEM-TP

Module 4, Unit 2, Activity 3:

Service Organization and Change Management

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Migrants & Ethnic Minorities
Training Packages



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Module 4, Unit 2, Activity 3: Service Organization and Change Management

Individual activity

Please complete the template, responding to the following aspects:

- List reasons for taking cultural and ethnic diversity into account in your own institutional context.
- Identify relevant stakeholders.
- List potential barriers for the implementation of management changes.
- Identify strategies for introducing a service organization oriented towards cultural and ethnic diversity in your institution.

Reasons for taking cultural and ethnic diversity into account		
Relevant stakeholders		
Barriers	Facilitators	Strategies

In pairs:

- Exchange your experiences and strategies with the person on your left.