



Training packages for health professionals to improve access and quality of health services for migrants and ethnic minorities, including the Roma

Piloting the Training Package



Andalusian School of Public Health, 2015

Preparation of the piloting

Contact with authorities:

Leader Institutions sent out **invitation letters to health authorities** at different levels, describing the course contents and practical matters.

In Slovakia:

- Slovak medical chamber
- Slovak chamber of nurses
- Ministry of Health of the Slovak Republic
- Slovak Medical University in Bratislava
- Slovak Public Health Association
- Faculty hospital in Trnava
- Regional Hospitals in Piešťany, Skalica, Senica
- 4 main university hospitals in Bratislava
- Healthy City Trnava office (Committee for health and social issues)
- Public Health Authority of the Slovak Republic
- 36 Regional Public Health Authorities

In Spain:

DIRECTIVOS DE COMUNIDADES AUTÓNOMAS CONTACTADOS PARA ACUERDO DE PARTICIPACIÓN

COMUNIDAD AUTÓNOMA	NOMBRE Y APELLIDOS	PUESTO DIRECTIVO
MADRID	Manuel Martínez Vidal	Director General de Promoción de Salud. Consejería de Salud. Comunidad de Madrid
MURCIA	Francisco José García Ruiz	Director General de Salud Pública y Drogodependencias. Consejería de Sanidad y Política Social
CASTILLA - LA MANCHA	Luis Carretero Alcántara	Director Gerente del SESCAM
VALENCIA	Manuel Yarza	Director General de Asistencia Sanitaria de la Agencia Valenciana de Salud
CEUTA	Justo Ostale Blanco	Director Gerente Área Sanitaria de Ceuta (INGESA)
MELILLA	Dr. Pedro Villarroel Gil	Gerente de Atención Sanitaria Área Salud de Melilla
EUSKADI	Miren Dorronsoro Iraeta	Directora General de Salud Pública. Departamento de Sanidad
ARAGÓN	Angel Sanz Barea	Director – Gerente del Servicio Aragonés de Salud
ANDALUCÍA	Aquilino Alonso Miranda José Manuel Aranda Lara	Vice consejero de Salud. Consejería de Igualdad, Salud y Políticas Sociales. Junta de Andalucía Gerente del Servicio Andaluz de Salud (SAS)

DIRECTIVOS DE SERVICIOS REGIONALES DE SALUD RESPONSABLES DE LA SELECCIÓN Y AUTORIZACIÓN LABORAL

COMUNIDAD AUTÓNOMA	NOMBRE Y APELLIDOS	PUESTO DIRECTIVO
MADRID	Susana Granado de la Orden	Subdirección General de Promoción de la Salud y Prevención
MURCIA	José Francisco Sedes Romero	Director Asistencial. Área II Cartagena
CASTILLA - LA MANCHA	Pedro Tárraga López	Coordinador Subdirección Integrada de Atención Primaria. Gerencia Única de Albacete
VALENCIA	José David Zafrilla	Director-Gerente. Departamentos de Salud de Elche, Vinalopó y Torreveja
CEUTA	Antonio Miguel Carrión Sánchez	Director Asistencial INGESA
MELILLA	Antonia Vázquez de la Villa	Directora Asistencial INGESA
EUSKADI	Juan Luis Uría Serrano Michol González Torres	Inspección Médica Osakidetza. Osalde (ONG) Directora Gerente OSI Bilbao/Hospital Basurto
ARAGÓN	Mª José Lafuente	Directora de Atención Primaria Sector Calatayud
ANDALUCÍA	Juan Tomás García Martínez	Director General de Asistencia Sanitaria y Resultados en Salud

In Denmark:

- All hospitals in the capital region and the region of Zealand
- All municipalities in the capital region and the region of Zealand

In Italy:

- Health Departments of the 21 regions and autonomous provinces of Italy.
- Each regional health department contacted its local health authorities which identified the participating health professionals.

In Poland:

- Ministry of Health, Department of Science and Higher Education
- The chamber of physicians and the chamber of nurses and midwives (there are national and local professional chambers in Poland for both types of professions).
- Professional organisations which do not have the status of “chamber”.
- Hospitals
- Medical Centre for Continuing Education

In Romania:

- National authorities (MoH) and District Public Health Directorates (DPHD) from 6 districts (Botosani, Neamt, Giurgiu, Calarasi, Gorj, Dolj).
- National Institute of Public Health (NIPH)

Adaptation of training materials

- **The team of trainers** selected by every leader Institution adapted and translated the core contents.
- **Many contents were reorganised and activities changed** to better fit the audience and invite their participation.
- Contents from **Modules 1 and 3 remained mainly unaltered**, although activities were adapted to include practical cases in local context.
- **Module 2, Additional Module 2 and Module 4** were adapted in most cases to include **country-specific data** (migrant and ethnic minorities demography, disease patterns, health determinants, access to health services, local programmes and community projects)
- **Content from Additional Module 1 was inserted** when relevant to the local context.



Denmark: March 12, March 26 and April 9, 2015

Italy: April 27 – 29, 2015

Poland: April 24 – 26, 2015

Romania: May 25 – 27, 2015

Slovakia: May 18 – 20, 2015

Spain: May 7 – 9, 2015

Piloting sessions





- **Length of the training sessions was adapted to the local context** (breaks, lunch time...)
- **Activities and practical experience sharing** were very well appreciated, occasionally taking longer than planned in the agenda.



Assessment

- **Assessment of training materials**
 - Training materials questionnaire (participants)
 - Template for a qualitative evaluation of the pilot training, training materials and transference (trainers)
 - Qualitative feedback in the website forum (participants)
- **Evaluation of professional profile, training needs, quality of teaching and satisfaction.**
 - Pre-Test: Professional profile and training needs questionnaire (participants)
 - Post-Test: Training needs questionnaire (participants)
 - Quality of teaching and satisfaction questionnaire (participants)
- **The assessment tools** were prepared as **online surveys** in the **local language**, sent to the trainees by means of a personal e-mail and accessed and analysed by the EASP team.

MODULE 1: SENSITIVITY AND AWARENESS OF CULTURAL AND OTHER FORMS OF DIVERSITY

Please, assess the presentations and activities, where 1 is very low and 5 is very high

Please choose the appropriate response for each item:

	1	2	3	4	5
PRESENTATION: Clarity, understanding and legibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PRESENTATION: Adequacy of length	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PRESENTATION: Accuracy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PRESENTATION: Credibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PRESENTATION: Consistency between the contents and the objectives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PRESENTATION: Quality of design	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PRESENTATION: Adequacy of images	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ACTIVITIES: Consistency between the activity(ies) and the objectives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please highlight any comments you wish to make about this course in the space below (positive or negative)

Cursul mi-a intrecut asteptarile din toate punctele de vedere, in sens pozitiv, fireste

a fost o experienta foarte frumoasa

The MEM-TP project aims to improve access and quality of health services for migrants and ethnic minorities in the EU and to reduce observed inequities. To achieve this aim, the consortium works to:

- Present an overview of the situation of migrants and ethnic minorities in Europe regarding their access to and use of health services, and the extent to which services are adapted to their specific needs.
- Building on previous experience, create a framework, a training programme and validated teaching-learning materials for all health care providers, aimed at improving the accessibility, quality and appropriateness of care provided to migrants and ethnic minorities in the EU.
- Develop and apply a structured process, enabling those with primary responsibility in health care providers in each involved country to take ownership of their training programmes, through active adaptation of the materials to their local situation and needs.

WP 1
Review the migrant and ethnic minorities' situation in the EU and identify common challenges and best practices to feed into the training programmes.

WP 2
Training materials development: review of existing training materials.

WP 3
The content of new training materials: production of the training package.

WP 4
Training of trainers: six pilot training programmes and evaluation.

WP 5
Final versions of the materials, the evaluation report summarising the challenges and opportunities during the pilot trainings, and dissemination of the results.

Migrant and Ethnic Minorities Training Packages

MEM-TP

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Thank you very much

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www.mem-tp.org

The project "Training packages for health professionals to improve access and quality of health services for migrants and ethnic minorities, including the Roma (MEM-TP)" has received funding from the European Union, in the framework of the Health Programme (2008-2013). The contents of this website are the sole responsibility of EASP and can in no way be taken to reflect the views of the European Union.

Escuela Andaluza de Salud Pública
CONSEJERÍA DE IGUALDAD, SALUD Y POLÍTICAS SOCIALES

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