

Implementation and dissemination of the resource package: results of the FGs analysis

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Implementation and dissemination of the Resource Package

- Content
- Format
- Professionals targeted
- Dissemination strategy

What should be the content of a Resource Package ?

Five most important areas identified by FGs respondents:

1. Linguistic, communication and intercultural issues
2. Training staff at all levels
3. Information for health professionals and migrants
4. Legislative and administrative issues
5. Organization and continuity of care for quality services

What should be the Format of a Resource Package?

Favourite formats: country-specific, short, simple, cheap and easy to access!

- Face-to-face interventions
- Trainings (continuous and during working hours)
- workshops

Other formats:

- online courses
- paper materials easy to access and disseminate
- protocols with decision trees
- interactive blogs, websites, intranet,
- help-lines,
- learning management systems
- tutorial videos
- forums
- mobile app.
- symposiums hold by key stakeholders on regular basis

Who should be targeted by a Resource Package?

- Health care workers
- Administrative staff
- Managers
- Representatives of humanitarian and faith-based organizations
- Civil society and volunteers
- Universities and students
- Translators, intercultural mediators and social workers
- Migrant-sensitive policymakers
- National governmental institutions
- Community

Which strategy for disseminating a Resource Package ?

WHERE

- Use of the media (mainstream and social), involving public figures
- Hospitals TV-screens
- Specific and up-dated platform (website)

WHO

- Key actors from different backgrounds able to have an impact at many levels (e.g. policy, organizational and community levels) and settings (e.g., health and social sector, universities, counselling, etc.).
- Ministry of Health, health professional associations, national schools of Public Health, Universities, NGOs, students.
- Existing neighbourhoods' community action centres and community health roundtables.

HOW

- Selectively and geographically disseminated
- Economically accessible
- Inter-sectorial and integrated approach