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SH-CAPAC Reggio Emilia workshop JUNE 16-17 2016

“Improving access to health care and capacity building in Member States under particular migratory pressure”

Objectives:

- 1. Support Member States in promoting and ensuring access of the refugee, asylum seekers and other migrants populations to health care and public health interventions through the development and dissemination of a resource package to reorient local strategies and plans.**
 - 2. Build national capacity through training of trainers in affected countries who can implement training activities for health workers, so they can develop intercultural competences and have a clear understanding of a migrant sensitive health care delivery model, respecting human rights and dignity**
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Accommodation: Hotel Mercure-Astoiria, Viale Leopoldo Nobili, 2 - 42100 Reggio Emilia

Venue: University of Modena and Reggio Emilia, Palazzo Dossetti, Viale Allegri, 9 - 42100 Reggio Emilia

Preliminary programme

WEDNESDAY, 15TH JUNE 2016

Arrival of participants to Reggio Emilia

THURSDAY, 16TH JUNE 2016

08.30-09.00: Registration

09.00-10.00: Welcome and key note introduction

- 09.00-09.05: Introduction to the day, Antonio Chiarenza
- 09.05-09.15: Welcome to Reggio Emilia, Azienda Unità Sanitaria Locale di Reggio Emilia Dr Cristina Marchesi, Medical Director of AUSL of Reggio Emilia
- 09.15-09.30: Presentation of the objectives of workshop, Antonio Chiarenza and Olga Leralta
- 09.45-10.00: Round of introduction of all workshop participants

10.00-11.10: Session 1: Introduction to and status of SH-CAPAC

- 10.00-10.20: Objectives and status of the SH-CAPAC Project .Linkages with the current situation of the influx of refugees, asylum seekers and migrants to Europe, Daniel Lopez-Acuña, Project Coordinator SH-CAPAC.

- 10.30 -10.45: Aims and development process of WP4: improving access to health care for refugees and asylum seekers, Antonio Chiarenza
- 10.45-11.15 Results of the Focus Groups conducted in 10 EU countries: new challenges that refugees and health professionals are facing in relation to the current crisis and existing measures and solutions to address barriers in the access of health care, Hans Verrept and Antonio Chiarenza

11.15-11.30: Coffee break

11.30-12.20: Session 2: Working Group session “Mapping the gaps on accessing health care”

- Table 1: Accessing mental health care – (facilitated by Janne Sorensen)
- Table 2: Accessing sexual and reproductive care –(facilitated by Ines Keygnaert)
- Table 3: Accessing child care – (facilitated by Jeanine Suurmond)
- Table 4: Accessing communicable disease care or chronic disease care – (facilitated by Andrej Kallay)

12.20-13.00: Session 3: Plenary wrap-up

- Representatives of the tables session, Hans Verrept (chair)

13.00-14.00: Lunch break

14.00-15.15: Session 4: Effective measures and solutions to address barriers to health care -

- Addressing language and communication barriers: Intercultural mediation service in Emilia-Romagna and Belgium – Antonio Chiarenza and Hans Verrept
- Addressing information barriers: Refugee Humanitarian Crisis: A Rapid Response from the College of Psychology at University of Sevilla- Marta Escobar Ballesta
- Addressing legislative and administrative barriers: Voucher for one free consultation for uninsured patients – Ineke Van Eechoud
- Addressing organisational barriers: Extensive intake at arrival, a process where the nurse consults extensively with patients shortly after arrival –Jeanine Suurmond and Simone Goosen

15.00-15.15: Questions and answers

15.15-15.30: Coffee break

15.30-17.00: Session 5: Working group session “Implementing effective measures to address access barriers”

- Table 1: Implementing/improving language support services –(facilitated by Ainhoa Ruíz Azarola)
- Table 2: Implementing/improving information and continuity of care strategies –(facilitated by Ines Keygnaert)
- Table 3: Implementing/improving organisational development strategies –(facilitated by Olga Leralta)

- Table 4: Implementing/improving health and social services coordination –(facilitated by Daniel López-Acuña)

16.30-17.00: Session 6: Plenary wrap-up

- Representatives of the tables session, Daniel Lopez-Acuña (chair)

17.00-17.15: Development and dissemination of the resource package: results of the FGs analysis, Antonio Chiarenza

17.15-18.00: Brainstorming on dissemination strategy of the Resource Package and networking – Antonio Chiarenza and Hans Verrept

19.30-22.30: *Dinner at the restaurant of the Hotel Astoria*

FRIDAY, 17TH JUNE 2016

08.45-09.00: Registration

09.00-09.10: Welcome and introduction to the day, Daniel López-Acuña

09.10-10.30: Session 1: Activities to develop refugee/migrant-sensitive health services by training health managers and health professionals

- 09.10-10.30: Presentation of the SH-CAPAC Training Strategy, On line course, and Training of trainers workshop in Granada. Daniel Lopez-Acuña, Olga Leralta and Ainhoa Ruiz Azarola

10.30-10.45: Coffee break

10.45-12.00: Session 2: Working group session "Identification of barriers and enablers for the training strategy"

- 10.45-11.00: Activity explanation
- 11.00- 12.00: Work in groups

12.00-13.00: Session 3: Discussion in Plenary

- 12.00-12.30: Presentation of the Group work
- 12:30-13.00: Discussion

13.00-14.00: Lunch

14.00-15.00: Session 4: Next step of SH-CAPAC, Daniel López-Acuña.

- 14.00-14.20: Information about future activities, country missions and dissemination strategies
- 14.20-15.00: Questions and conclusions