



Co-funded by
the Health Programme
of the European Union

SUPPORTING HEALTH COORDINATION, ASSESSMENTS, PLANNING, ACCESS TO
HEALTH CARE AND CAPACITY BUILDING IN MEMBER STATES UNDER PARTICULAR
MIGRATORY PRESSURE — 717275/SH-CAPAC

***Module 2: Strengthening institutional capacity to
organize the response***

***Unit 3: Mapping the gaps in access to health care for
asylum seekers and refugees: identification of barriers and
solutions***

Compulsory activity 2: Case study

*Prepared by:
Antonio Chiarenza
Local Health Authority of Reggio Emilia*





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This content is part of the project '717275 / SH-CAPAC' which has received funding from the European Union's Health Programme (2014-2020). The content of this report represents the views of the author only and is his/her sole responsibility; it can not be considered to reflect the views of the European Commission and/or the Consumers, Health, Agriculture and Food Executive Agency or any other body of the European Union. The European Commission and the Agency do not accept any responsibility for use that may be made of the information it contains.

Module 2, Unit 3

Compulsory Activity 2: Identify general barriers in access to health care

Time: 30 minutes

Method:

- *Individually:*
 - ✓ Read the case study below and answer to the following questions filling in the specific boxes

- *In the forum:*
 - ✓ Upload the document with your answers in the forum with a post

Case Study

Mohamed is 24 years old and he comes from Afghanistan. He escaped from his country because of the war: his father has been killed and his sister was raped. He arrived in Italy 2 months ago passing through Libya, where he has been tortured several times: his family has remained in the country of origin and he has only one friend in Italy. In his home country he was a shepherd and has a low educational level: he speaks and reads only Arabic language. He is currently awaiting his Refugee Status application to be processed, he is homeless and he doesn't have a job. Last week he started to tremble and to be confused until he collapsed. Someone requested emergency service: when Mohamed arrived in A&E, he had difficulties in explaining his symptoms. Health staff carried out clinical examinations including blood tests, blood pressure, temperature and neurological consultation. After 7 hours following emergency admission, health providers told him he had diabetes mellitus II: they gave him prescriptions for drugs and they booked a specialist visit for him in a clinic in a suburbs area because other nearer clinics have longer waiting lists. Mohamed is worried and he is disoriented.

1. Which kind of barriers do you think Mohamed would face regarding access to health care in the situation described? Please answer in the box below

2. Which could be possible measures or solutions to address barriers you have identified?
Please answer in the box below